



Help Us Identify Your Service Line

February 2026

Service Line Material Check

Dear Valued Member,

We're reaching out to help ensure the safety of your drinking water. The Ohio EPA and U.S. EPA ask water systems to check for lead service lines, which may be present in some older homes. To meet this requirement, we need your help confirming the type of service line that connects your home to our water system.

You can help in one of two easy ways:

- Email a clear photo of the pipe where it enters your home to smofford@tatemonroe.com, or
- Call **513-734-2236, ext. 21** and speak to Stephen Mofford to schedule a **free** visit from one of our technicians.

Once verified, we'll let you know what material your service line is made of.

Most homes do **not** have lead service lines. Federal law banned the use of lead pipes in public water systems and home plumbing in 1986, so lead is uncommon. Still, confirming your service line helps us keep accurate records and protect everyone's health.

Thank you for taking a few minutes to assist us.

Sincerely,

Tate Monroe Water Association