



Tate Monroe Water Assn., Inc., Box 90, Bethel, OH 45106
 tatemonroe.com, 513-734-2236, office@tatemonroe.com

Thanks!

Water systems are required to conduct tap monitoring for lead and copper and report these results to the Ohio EPA every three (3) years. Tate Monroe Water Assn., Inc. (TMWA) has not exceeded the action levels* as shown in this and past year's Consumer Confidence Reports.

TMWA thanks those customers who contributed their time in collecting these samples from their taps for analysis.

More information is available on the Lead and Copper Rule at www.epa.gov/safewater under drinking water standards.

*Action Levels - If more than 10% of the samples are more than 15 parts per billion for lead or 1.3 parts per million for copper.

Service Charge Increases

Hydrant Meter	
\$90.00 non-refundable	
Water usage deposit \$60.00	\$150.00
Service Call during business hours (9:00-4:00)	45.00
Service Call after business hours	90.00
Service Call for holiday hours	180.00
Pull Meter @ Customer Request	45.00
Reinstall Meter @ Customer Request	45.00
Reconnection Fee	
if Service Disconnected for Delinquent Account during business hours (9:00-4:00)	45.00
Replacement of Damaged Meter	100.00 + cost of meter
Testing meter @ Customer Request:	65.00
more than 2% fast:	None
Unauthorized metered usage	100.00
Unauthorized Use or	
Illegal Diversion of Water or Meter Tampering	500.00

Customer is responsible for damaged meter pits and appurtenances.

Lockup Policy for Non-Payment

1. You will be unlocked during the day that you make full payment, if payment is made prior to 4:00 P.M. Total charges will amount to \$45 plus the past due amount.

OR



2. You will be unlocked during the next regularly scheduled workday if full payment is made after 4:00 P.M. Again, the total charges will amount to \$45 plus the past due amount.

A customer may temporarily avoid disconnection for an additional 30 days for nonpayment by having a physician certify that disconnection would be especially dangerous to the health of a member of the household. To request medical certification please contact customer service at 734-2236 between the hours of 9:00 AM and 4:00 PM. A letter from your doctor may be required.

UNAUTHORIZED USE

Tampering with or bypassing a meter constitutes a theft offense that could result in the imposition of criminal sanctions. Section 4933.18(A) of the Ohio Revised Code states "In a prosecution for a theft offense...that involves alleged tampering with a gas, electric, steam, or water meter, conduit, or attachment of a utility that has been disconnected by the utility, proof that a meter, conduit, or attachment of a utility has been tampered with is prima-facie evidence that the person who is obligated to pay for the service rendered through the meter, conduit, or attachment and is in possession or control of the meter, conduit, or attachment at the time the tampering occurred has caused the tampering with intent to commit a theft offense."



Online Credit Card Payment Survey



Tate Monroe Water Assn. is conducting a survey to check customer interest enabling them to pay their water bill online by credit card. A minimum convenience fee of \$3.00 would be included with the amount due. Please indicate your response below, cut, and return with your payment. You may also indicate your response online at tatemonroe.com. Thank you.

I would use this service if provided. Yes No

N O T I C E

Dear Customer:

Every quarter we are required by the Ohio Environmental Protection Agency (OEPA) to monitor for Total Trihalomethanes (TTHMs) which is a byproduct of the disinfection process. For many years we have collected samples for testing without incident.

Due to an unfortunate miscommunication between Tate Monroe Water Assn., Inc. and the testing laboratory, a particular chemical that is required to preserve the sample of water for testing was not added prior to shipment. Notification was received from the lab and another sample was collected and shipped for testing. Once those results were ready for submission to the OEPA, the quarter in which they were due (Jan-Mar), had expired.

The ultimate result is that Tate Monroe Water Assn., Inc. is technically in violation of the Ohio Administrative Code drinking water requirements for failing to monitor and report results to the OEPA and, therefore, we are required to issue the "Drinking Water Notice" listed below.

At no time was your health or safety at risk. Tate Monroe Water Assn., Inc. has always and will continue to comply with all OEPA regulations.

If you have any further questions or concerns, please feel free to contact me at the methods listed below.

DRINKING WATER NOTICE

Monitoring requirements not met for Tate Monroe Water Association PWS

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the January 1 through March 31, 2007 time period we did not monitor for the following contaminants and therefore cannot be sure of the quality of our drinking water during that time: Trihalomethanes, total.

What Should I Do?

This notice is to inform you that Tate Monroe Water Association PWS did not monitor and report results for the presence of the contaminants listed above in the public drinking water system during the January 1 through March 31, 2007 time period, as required by the Ohio Environmental Protection Agency. You do not need to take any actions in response to this notice.

What is Being Done?

Upon being notified of this violation, the water supply was required to have the drinking water analyzed for the above mentioned parameters. The water supplier will take steps to ensure that adequate monitoring will be performed in the future.

Additional information may be obtained by contacting Tate Monroe Water Association PWS at:

Contact Person: Greg Stanley, Treatment Plant Manager

Phone Number: 513-553-3351

E-Mail: gstanley@tatemonroe.com

Mailing Address: Box 90, Bethel, Ohio 45106

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.